



Have You Had Trouble Getting Gender-Affirming Care? Know Your Rights!

If your health insurance has denied you gender-affirming care, you have the right to appeal their decision.

This may include appealing to state agencies that have more protections for gender-affirming care to prevent discrimination.

State agencies often reverse health plan denials.

State agencies may also be able to help with problems like not being able to find a surgeon in the plan's network, or all the in-network surgeons having long waitlists.

You may be eligible for free and confidential legal assistance with the appeal process from a nonprofit law firm.

Residents of most Bay Area counties (Alameda, Contra Costa, Marin, Napa, San Francisco, Santa Clara, and Sonoma) can call BayLegal's Health Consumer Center: **(855) 693-7285**

San Francisco residents who receive Medi-Cal, CalWORKs, CalFresh, or CAAP/GA can also call BayLegal's San Francisco office: **(415) 982-1300**

For other counties, you can find your local Health Consumer Center by calling **(888) 804-3536** and entering your ZIP code.